

SharePoint Enhancing SharePoint's Records Capabilities Real Life Cases for 3rd Party Solutions

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December 9, 2013

Agenda

- About the Speaker and his Company
- What is Driving Information Management
- Why SharePoint? Why Not SharePoint
- Use Cases
 - Compliance Challenges
 - Cloud Challenges

About the Speaker



- Member of the Executive Team at Gimmal
- *Helped found an RM company in Vancouver*
- 25 Years Developing and Marketing Technology
- 20 year Providing Software to the Public Sector

20 Year ARMA Member

Member of the 1st ARMA ERM Committee to comment on the DOD Standard

Subject Matter Expert in RM Technology & Programs

Has delivered over 100 presentations over 20 years at various Universities & Trade Association seminars

Past Presentations MFR Conference ARMA International, **Regional and Local** Chapters AIIM FOSE UBC, SLAIS University of Washington Vancouver Community College

About my Company



From PLANNING to DEPLOYMENT and long-term SUPPORT...



Windows Store

Gimmal is the Information Management Expert

Headquartered in Houston TX.

- 110+ employees Worldwide (wholly owned)
- Revenues: \$25 Million annually
- Globally Managed Microsoft Partner
- Business Critical SharePoint Partner

Microsoft-SAP Unite Program Partner







Gimmal focuses on:

Information Governance for SharePoint

Targeted Business Solutions

Business Application Interoperability

Formal Records Management

Centralized Information Management

US Federal Mandates Driving Information Management...

OMB Managing Government Records Directive (NARA)	Presidential Managing Government Records Directive	Cloud First Directive	Audit Readiness
 All permanent records must be managed in digital format by 2019. Email must be managed in electronic format in a Records Management system by 2016 	 The intent is to improve performance and promotion of openness and accountability by better documenting agency actions and decisions 	 Requires that all agencies move new IT systems to the cloud if possible, to lower operating costs and to consolidate applications 	 Mandates that all DoD organizations be "audit ready" by 2016 Must be able to pass financial audit process for all financial transactions and asset management
Driving Core Records	Driving Consolidation	Driving Cloud	Driving Accountability



How can we show value with Governance?

Records management is not enough:



true information governance protects intellectual property(IP), helps exploit it effectively, improves IT performance and performance management, and cuts costs.

- 1 Reducing storage costs
- 2 Decreasing the cost and risk of e-discovery for litigation
- 3 Enabling regulatory compliance (or, avoiding non-compliance)
- 4 Improve IT efficiency and responsiveness



Information Management for Everyone

SharePoint is a popular platform...

CUSTOMERS

135,000,000+ 65,000+

USERS



ACTIVELY using

Sources: "State of the ECM Industry 2011," AIIM, July 2012; "Microsoft SharePoint Conference 2012," Microsoft, November 12, 2011

So what are we using SharePoint for?

What were your two main reasons for implementing SharePoint?



The Information Management Ideal



An Information Management Ordeal





Information Management for Everyone



SharePoint Case Study: Compliance Challenges



Project Overview

Canadian Privacy Commissioner: Bringing Certified Compliance to SharePoint



Goals and Objectives

- Uncontrolled information growth; increasing IT costs
- Numerous disparate content repositories; no single source of truth
- Strong focus on compliance and records management

Value Gained

- Improved access through centralized management
- Unified policy management
- Connected data sources
- Certified RM to replace legacy system

Extending Full Formal Records to SharePoint

72	105	168	Built Inside SharePoint		
 Retention Policies Time-based retention Classification 	 Forensic Destruction Event Based Retention Case File Retention Formal Disposition Email Integration 	 Transfers Container Open/Close Vital Records Supplemental Markings 	 Leverage Current SharePoint Investment Leverage Current Hardware Investment Reduce Change Management 		
SharePoint Fortune 1000		Department of Defense 5015.2	 Content Remains inside SharePoint 		
		 Chapters 2, 3 & 5 			
RIMtech Inc, Bruce Miller, GimmalSoft Compliance Suite, A First Look					

Benefits Received - Pervasive Compliance

SharePoint is the centralized content and records repository for unstructured content Delivery of content to multiple channels through integration of enterprise applications with SharePoint

Improved search, access and legal holds through SharePoint

Reduced risk through centralized governance and RM Lower redundancy and IT costs with "built inside" SharePoint solution

SharePoint Case Study: An Ascent to the Cloud

December 9, 2013

US Federal Mandates Driving Information Management...

OMB Managing Government Records Directive (NARA)	Presidential Managing Government Records Directive	Cloud First Directive	Audit Readiness
 All permanent records must be managed in digital format by 2019. Email must be managed in electronic format in a Records Management system by 2016 	 Requires all agencies to reduce duplicative solutions and modernize business processes to improve the way government works. 	 Requires that all agencies move new IT systems to the cloud if possible, to lower operating costs and to consolidate applications 	 Mandates that all DoD organizations be "audit ready" by 2016 Must be able to pass financial audit process for all financial transactions and asset management
Driving Core Records	Driving Core Records	Driving Cloud	Driving Accountability

50 Million Enterprises

Those using Office productivity in the Cloud:

INHIBITORS



What are your plans to leverage the Cloud?



The responsibility for "Cloud Governance" remains at home...

InformationWeek

Source: Forrester, "Global SharePoint Usage Online Survey," August 2012

What is the practical step to get us there?



Gimmal Brings DOD Compliance to the Cloud

Jan 30, 2013, <mark>1</mark>:23pm EST

Labor Department taps InfoReliance for \$50M cloud email deal

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- Gimmal part of the winning team at US
 Department of Labor
- Providing DOD5015.2 certified solution for email in the cloud
- Hybrid approach addresses OGC and OIG concerns about records in the cloud
- Helped meet the data center consolidation mandate and the presidential initiative on records management

... Gimmal Provided a Hybrid option that allowed DOD5015.2 in a Cloud Environment

Resulting Benefits

Lowered costs by leveraging multi-tenant Office 365 environment for email Improved confidence with the the security of a "Private Cloud" for content and DOD5015.2 certified records

Emails that are records can be declared from O365 to private cloud through simple drag and drop Can comply with the "cloud first" and "OMB Managing Government Records Directive (NARA)" directive

So WHAT DO I GO FROM HERE? Things to Consider

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If your retention schedule requires event based retention to be calculated or formal disposition approval workflows

If you require both physical and electronic records to be managed within the same SharePoint environment If you require transfer of records or digital shredding of content at the end of the disposition cycle

If you require email to be managed as a record If you require the management of case files in SharePoint If you need to place and manage holds across multiple sites or site collections in SharePoint

Realize SharePoint is a Journey



Deploy collaboration sites

that connect teams, improve access to information and increase productivity

Deliver advanced workloads

that broaden adoption, drive compliance and reduce the cost of maintaining multiple systems **Build tailored business – critical solutions** that provide insights, improve decisions, and increase organizational agility

Gimmal is focused on Governance Innovation





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